

## Key Contacts



**Wayne Shay** is the General Manager for **RESTORx DKI** and has worked in the construction and restoration industry for the last 12 years. Wayne's background includes all elements of insurance reconstruction, estimating & mitigation. Wayne is IICRC Certified, Hazmat Certified, and AHERA Certified and he has served as a Project Superintendent on many large commercial losses. Wayne will be earning the **Green Risk Professional (GRP)** this year to help **RESTORx DKI** to be the first restoration company in the area to be green certified and focus on green building and restoration practices. This will enable us to fully understand the needs and goals of our facility management and construction clients who are pursuing LEED certification. Wayne has the ultimate responsibility to ensure **RESTORx DKI's** fulfillment of all contractual customer obligations and strives to lead our crews to provide the very best customer service.

Wayne can be reached at: [WayneShay@restorxdki.com](mailto:WayneShay@restorxdki.com) (253) 478-4878



**David Botts** started as a water damage technician at **RESTORx** in 2001. He spent 5 years as a water damage technician gaining valuable experience in the industry. During those 5 years he gained certification from the IICRC in Water Damage Restoration, Applied Structural Drying, Carpet Cleaning and Upholstery/Fabric Cleaning. He was also a certified Asbestos Abatement Supervisor. About 3 years ago he became our **Water Damage Division Manager**. His main activities now are estimating, scheduling, and managing most of our water damage related work. He also has training in Applied Thermography to use infrared cameras as a water damage inspection tool. He currently attends C.C.I.N.W. Chapter meetings, Restorative Drying Symposiums, industry conferences and has plans to become an RIA Water Loss Specialist.

David can be reached at: [david@restorxdki.com](mailto:david@restorxdki.com) (253) 478-5212



**Jody Runge** is the **Senior Account Executive** and **Director of Marketing** for **RESTORx DKI**. She has been with the company for 9 years and has worked in Sales & Marketing serving the insurance industry for the past 16 years. She is responsible for Sales, Marketing, Public Relations and now **Disaster Planning services** for our Facility and Property Management clients. She can help you create the perfect Business Continuity and Emergency Response Plan with our new **Circumspex** Disaster Planning Tool. She has also earned the **Green Risk Professional (GRP)** to help **RESTORx DKI** better understand the needs and goals of our facility management and construction customers. This will be the first green certification program for restoration professionals covering green building & restoration practices. Jody enjoys volunteering for numerous committees & golf tournaments for the many industry associations to which we belong. She has been the Social Chair of WSCAI (WA State Chapter of Community Assoc. Institute) for the past 7 years and has been Volunteer of the Year in 2006 & 2007. Her focus is on building strong relationships and client satisfaction so that we can provide the best service!

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**Connie Krebs** is an **Account Executive** for **RESTORx DKI**. Connie spent 12 years in the flooring business, working at all of the Carpet to Go locations, Long Home Fashion, then as a dispatch manager for CPI where she contacted, scheduled and inspected flooring installations throughout the Puget Sound area. She then went to Great Floors where she spent 7 years as an outside sales associate, working with builders, contractors and residential clients in new construction and commercial business. Connie is well educated about all aspects of flooring and has attended several classes covering 'green' products. She understands what they mean to the consumer, the environment and the building industry. Connie also has Xactimate training and has attended subrogation classes so she understands the needs of the insurance industry. **RESTORx DKI** is pleased to have Connie join our team! She is working with builders and insurance professionals throughout Western Washington and is focused on providing the best customer service for our clients.

Connie can be reached at: [conniekrebs@restorxdki.com](mailto:conniekrebs@restorxdki.com) (206) 910-3794