

Water Division Contacts



David Botts

David Botts started as a water damage technician at **RESTORx** in 2001. He spent 5 years as a water damage technician gaining valuable experience in the industry. During those 5 years he gained certification from the IICRC in Water Damage Restoration, Applied Structural Drying, Carpet Cleaning and Upholstery/Fabric Cleaning. He was also a certified Asbestos Abatement Supervisor. About 4 years ago he became our **Water Damage Division Manager**. His main activities now are estimating, scheduling, and managing most of our water damage related work. He also has training in Applied Thermography to use infrared cameras as a water damage inspection tool. He currently attends C.C.I.N.W. Chapter meetings, Restorative Drying Symposiums, industry conferences and has plans to become an RIA Water Loss Specialist.

David can be reached at: david@restorxdki.com (253) 478-5212



Joy Clyde

Joy Clyde has worked for **RESTORx DKI** for 4 years. She has worked in every division and handled many different titles, with an emphasis on water restoration as both a technician and manager. Joy has been trained and worked on extensive mold remediation and decontamination projects. While completing all of the above duties she has been trained to inspect and estimate jobs in the field as well as project coordination. Joy has become an important asset to our team on large loss and commercial projects. She handles many different inner office tasks as well as ensuring that our customers are receiving the service that they all deserve. Joy has been IICRC certified in Water, Fire, Carpet and Hard surface cleaning. She has been trained on the Xactimate estimating system and is currently being trained in a second estimating system that allows us to have a seamless flow of information. Her experience in the field has allowed Joy to be very efficient in job documentation and estimating. Joy has become a vital part of our organization, she will continue to aid in job coordination, documentation, and estimating as we grow.

Joy can be reached at: joy@restorxdki.com (253) 249-0040

Fire Division Contact



Lora Osborne

Lora Osborne has worked for **RESTORx DKI** for 11 years. She began as a fire cleaning technician and then transitioned to the water division. She became our water division manager in 1999 handling all water losses, mold losses and sewer losses along with some marketing. She held that position for 6 years, working closely with numerous insurance carriers and property management companies. She has received extensive training in all areas including water restoration, fire restoration, mold abatement, bio hazard cleanup, asbestos inspection and abatement. In 2005 she began estimating fire losses and is now an **Estimator and Project Manager** for our fire division.

Lora can be reached at: loraj@restorxdki.com (253) 606-8487

Bio-hazardous Cleaning & Trauma Services Contact



Dianne Davies

Dianne Davies is the **Trauma Supervisor** for **RESTORx DKI** and has worked for us for 14 years. She has extensive experience in **Bio-Hazardous Cleaning and Disposal** and **Death & Trauma Scene Cleanup**. Her qualifications include: training in **Blood borne Pathogens, Personal Protective Equipment (PPE)** and **Universal Precautions**. She is also certified **Fire and Smoke Restoration** and in **Hazardous Waste Operations and Emergency Response (HAZWOPER)**. Dianne supervises a crew of 5 that have all been thoroughly trained according to the strict guidelines imposed by **OSHA** and the **Department of Health**. Our Trauma crew is ready to respond **24 HRS a day** and is dedicated to minimizing the affects of trauma and crime to family members and property owners. Our remediation methods ensure that the property or dwelling will be safely usable within the shortest possible time.

Dianne can be reached at: 1 (800) 767-2394

