



SEWAGE CLEANUP PROCEDURES

RESTORx of Washington response to Sewage loss is as follows:

1. **RESTORx** will assess the damage. We will check all common walls and flooring, and extract sewage-contaminated water from the area.
2. **RESTORx** will remove all porous materials. This includes all affected walls, baseboards and flooring. Walls are normally cut up 2 feet so they can be patched easily. (Unless the loss came from above) The flooring and under-layment will be removed. We would then call a contractor for the emergency removal of the toilet, vanities and mirrors.
3. Once all the affected materials are removed, the crew will re-flood the area with and anti-microbial disinfectant. They will then do an extraction and thorough cleaning of the entire area, including the framing, sub-flooring and the toilet, tub and sink. They will then spray a 10% bleach solution.
4. On the 2nd day, **RESTORx** will do moisture testing of the areas and re-spray with the disinfectant once more.
5. On every job **RESTORx** does a sketch drawing and daily measurements & moisture readings of the affected areas. This documentation will be transferred to the service log.
6. If there are any questions about re-habitability, clearance testing can be done. We highly recommend testing in 3rd party lawsuits.

RESTORx of Washington recommends that the homeowner stay out of the sewage-contaminated area. Homeowners should not try to do any of the work themselves. The crew at **RESTORx** has the proper protective equipment and training needed to safely do this work.

If you have any further questions, contact us at:

1 (800) 767-2394