



**RESTORx  
DKI**

## **WATER DAMAGE EMERGENCY TIPS For Commercial Property Managers**

Custom techniques are used by professional restoration companies like **RESTORx DKI** to dry and remove trapped water and water vapor from surfaces, flooring, interior building cavities and building contents. Untreated water damage may cause floors to buckle, wall damage, content damage, and allow mold and bacteria to grow. **RESTORx DKI** personnel have been extensively trained to provide customers with State of the Art techniques in identifying and remediating the effects of water damage. The harmful effect of water is sharply reduced by an immediate response upon discovery. A delay of even 48 hours can result in significantly more damage.

**The following list will assist you in taking proper action until professionals arrive.**

### **EMERGENCY TIPS for dealing with a leak/flood in your building**

- ◆ **IDENTIFY** the source of the incoming water and, if possible, stop it or call a professional to handle it.
- ◆ **CALL RESTORx DKI at (800) 767-2394** so we can respond to your loss quickly!
- ◆ **TURN OFF** all electrical appliances in and around the area affected by water to reduce electrical hazards.
- ◆ **TURN OFF** circuit breakers supplying electricity to wet areas. Unplug and remove any small electrical devices currently located on wet carpet or surfaces.
- ◆ **DO NOT TURN OFF** power if the circuit box is wet. Call the Power Company to turn it off instead!
- ◆ **DO NOT ACTIVATE THE HVAC SYSTEM IF IT HAS BEEN DIRECTLY CONTACTED BY WATER**, or might serve as a means of spreading contamination.
- ◆ **LIMIT SLIP & FALL HAZARDS & ELECTRICAL SHOCK HAZARDS-** especially in public areas to prevent possible lawsuits.
- ◆ **IF DAMAGE IS EXTENSIVE**, notify/file a claim with the responsible insurance company.
- ◆ **ACT QUICKLY-** It's not always the amount of water that damages the building, it's the time it sits wet. The harmful effect of water is sharply reduced by immediate response upon discovery. A delay of even 48 hours can result in significantly more damage.
- ◆ **IS THERE A TEMPORARY REPAIR THAT COULD HELP PREVENT THE SPREAD OF WATER? ROOF TARP? PLUMBER? WATER EXTRACTION?**
- ◆ **MAKE A LIST OF POTENTIALLY DAMAGED UNITS AND NOTIFY TENANTS THAT A CONTRACTOR WILL NEED ACCESS TO INSPECT THE PROPERTY FOR DAMAGE/REPAIR. Make sure emergency access is available.**
- ◆ **IF YOU SUSPECT THAT ANY CEILING TILES, PIPES OR OTHER MATERIAL MAY CONTAIN ASBESTOS**, call **RESTORx DKI** to have them tested. The removal of asbestos needs to be done by an approved Asbestos Abatement Contractor.
- ◆ **IF THE FLOOD IS SEWAGE-CONTAMINATED**, cleanup should begin as soon as possible to reduce the risk of exposure to sewage. Stay out of the area completely so that you do not risk infection or track contaminated material into undamaged areas. The crews at **RESTORx DKI** have the proper protective equipment and training needed to safely do this work.

**RESTORx DKI** personnel are “On Call” 24 hours a day, 7 days a week, 365 days a year to respond to any of your water damage restoration needs, whether it is residential, commercial or industrial.

**1 (800) 767-2394**

**www.RESTORxDKI.com**