



# Management & Sales Contacts



**Rick Bevins**

**Rick Bevins** is the **President** of **RESTORx DKI**. Rick joined **Speidel International, Inc.** in 1986. Speidel was heavily involved in accelerated drying of commercial construction projects throughout the Puget Sound Region. Upon entering the business, Rick discovered that very few Insurance Repair or Mitigation Contractors employed any techniques to salvage wet or water damaged materials, when given assignments. Rick, very quickly, was able to demonstrate to most of the Insurance and Mitigation Repair firms in our Region the value of drying water damaged materials in place. **Speidel** soon became the dominant force in partnership with these Insurance contractors, as a Drying Subcontractor. **RESTORx of Washington** was started in 1992 to add the complete line of Insurance Mitigation services to our portfolio. Rick has spent years studying and developing strategies and drying techniques for building envelopes and materials and is considered an industry expert. Rick has also been an active member in the **Restoration Industry Association**, (formerly known as The Assoc. of Specialists in Cleaning & Restoration) for the last **22 years** and was a founding member of the **Water Loss Institute**, (WLI).

Rick can be reached at: [rickbevins@restorxdki.com](mailto:rickbevins@restorxdki.com) (253) 249-0040



**Wayne Shay**

**Wayne Shay** is the **General Manager** for **RESTORx DKI** and has worked in the construction and restoration industry for the last 15 years. Wayne's background includes all elements of insurance reconstruction, estimating & mitigation. Wayne is IICRC Certified, Hazmat Certified, and AHERA Certified and he has served as a Project Superintendent on many large commercial losses. Wayne earned the **Green Risk Professional (GRP)** in 2009 to help **RESTORx DKI** to be the first restoration company in the area to be green certified and focus on green building and restoration practices. This will enable us to fully understand the needs and goals of our facility management and construction clients who are pursuing LEED certification. Wayne has the ultimate responsibility to ensure **RESTORx DKI's** fulfillment of all contractual customer obligations and strives to lead our crews to provide the very best customer service.

Wayne can be reached at: [wayne@restorxdki.com](mailto:wayne@restorxdki.com) (206) 478-4878



**Jody Runge**

**Jody Runge** is the **Senior Account Executive** and **Director of Marketing** for **RESTORx DKI**. She has been with the company for 10 years and has worked in Sales & Marketing serving the insurance industry for the past 18 years. She is responsible for Sales, Marketing and Public Relations. She also earned the **Green Risk Professional (GRP)** in 2009 to help **RESTORx DKI** better understand the needs and goals of our facility management and construction customers. This was the first green certification program for restoration professionals covering green building & restoration practices. Jody enjoys volunteering for numerous committees & golf tournaments for the many industry associations to which we belong. She has been the Social Chair of WSCAI for the past 8 years and was Volunteer of the Year in 2006 & 2007. Her focus is on building strong relationships and client satisfaction so that we can provide the best service!

Jody can be reached at: [jody@restorxdki.com](mailto:jody@restorxdki.com) (425) 770-6777



**Tim Norris**

**Tim Norris** is an **Account Executive** for **RESTORx DKI**. Tim has spent over 10 years in the account executive field in three states. He has consulted in the legal as well as the construction industries. His knowledge of process optimization has helped his companies address specific problematic areas and maximize their growth. Tim's experience in the insurance industry spans not just in the mitigation side but he also has experience in the construction field. Tim is EPA NCHH Lead certified as well as LEED certified.

Tim also has advanced Xactimate training and has completed subrogation classes so he understands the needs of the insurance industry.

**RESTORx DKI** is pleased to have Tim join our team! He will be working with insurance professionals throughout Western Washington and is focused on providing the best customer service for our clients.

Tim can be reached at: [tim@restorxdki.com](mailto:tim@restorxdki.com) (253) 722-7376

# Water Division Contacts



David Botts

**David Botts** started as a water damage technician at **RESTORx** in 2001. He spent 5 years as a water damage technician gaining valuable experience in the industry. During those 5 years he gained certification from the IICRC in Water Damage Restoration, Applied Structural Drying, Carpet Cleaning and Upholstery/Fabric Cleaning. He was also a certified Asbestos Abatement Supervisor. About 4 years ago he became our **Water Damage Division Manager**. His main activities now are estimating, scheduling, and managing most of our water damage related work. He also has training in Applied Thermography to use infrared cameras as a water damage inspection tool. He currently attends C.C.I.N.W. Chapter meetings, Restorative Drying Symposiums, industry conferences and has plans to become an RIA Water Loss Specialist.

David can be reached at: [david@restorxdki.com](mailto:david@restorxdki.com) (253) 478-5212



Joy Clyde

**Joy Clyde** has worked for **RESTORx DKI** for 4 years. She has worked in every division and handled many different titles, with an emphasis on water restoration as both a technician and manager. Joy has been trained and worked on extensive mold remediation and decontamination projects. While completing all of the above duties she has been trained to inspect and estimate jobs in the field as well as project coordination. Joy has become an important asset to our team on large loss and commercial projects. She handles many different inner office tasks as well as ensuring that our customers are receiving the service that they all deserve. Joy has been IICRC certified in Water, Fire, Carpet and Hard surface cleaning. She has been trained on the Xactimate estimating system and is currently being trained in a second estimating system that allows us to have a seamless flow of information. Her experience in the field has allowed Joy to be very efficient in job documentation and estimating. Joy has become a vital part of our organization, she will continue to aid in job coordination, documentation, and estimating as we grow.

Joy can be reached at: [joy@restorxdki.com](mailto:joy@restorxdki.com) (253) 249-0040

## Fire Division Contact



Terro Wolf

**Terro Wolf** has worked for **RESTORx DKI** for 16 years. She began as a fire cleaning technician and began estimating fire losses in 1999. Terro has worked closely with numerous insurance carriers and property management companies, is certified in Xactimate estimating software and has received extensive training in fire restoration. She is now our **Senior Estimator and Project Manager** for our fire division.

Terro can be reached at: [terro@restorxdki.com](mailto:terro@restorxdki.com) (206) 316-0860

## Bio-hazardous Cleaning & Trauma Service Contact



Dianne Davies

**Dianne Davies** is the **Trauma Supervisor** for **RESTORx DKI** and has worked for us for 14 years. She has extensive experience in **Bio-Hazardous Cleaning and Disposal** and **Death & Trauma Scene Cleanup**. Her qualifications include: training in **Blood borne Pathogens, Personal Protective Equipment (PPE)** and **Universal Precautions**. She is also certified **Fire and Smoke Restoration** and in **Hazardous Waste Operations and Emergency Response (HAZWOPER)**. Dianne supervises a crew of 5 that have all been thoroughly trained according to the strict guidelines imposed by **OSHA** and the **Department of Health**. Our Trauma crew is ready to respond **24 HRS a day** and is dedicated to minimizing the affects of trauma and crime to family members and property owners. Our remediation methods ensure that the property or dwelling will be safely usable within the shortest possible time.

Dianne can be reached at: 1 (800) 767-2394

